

RESUPPLY AND HOW IT WORKS

Being isolated and unable to receive normal supplies due to extreme weather events, is part of life in the remote areas of North West Queensland.

An effective resupply system means our Community can receive essential goods during the time they are isolated, and need it most.

Wherever possible, the usual systems will continue to transport the bulk goods to local retailers for sale.

The Local Disaster Management Group (LDMG) and Carpentaria Shire Council (CSC) coordinates requests for goods from the community.

The Queensland Government, through the State Disaster Management Group (SDMG) meets the excess transportation costs. As there are no additional transport costs to the retailer, there should be no increase to the price of goods in our Community.

If properties within the community are further isolated, the LDMG will resupply individual properties essential goods by air, water or road too.

The Resupply process takes approximately 7 days.

Contact Us



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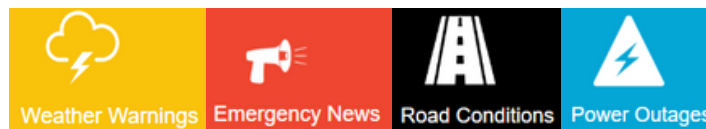


Karumba Office:
156 Walker Street, Karumba



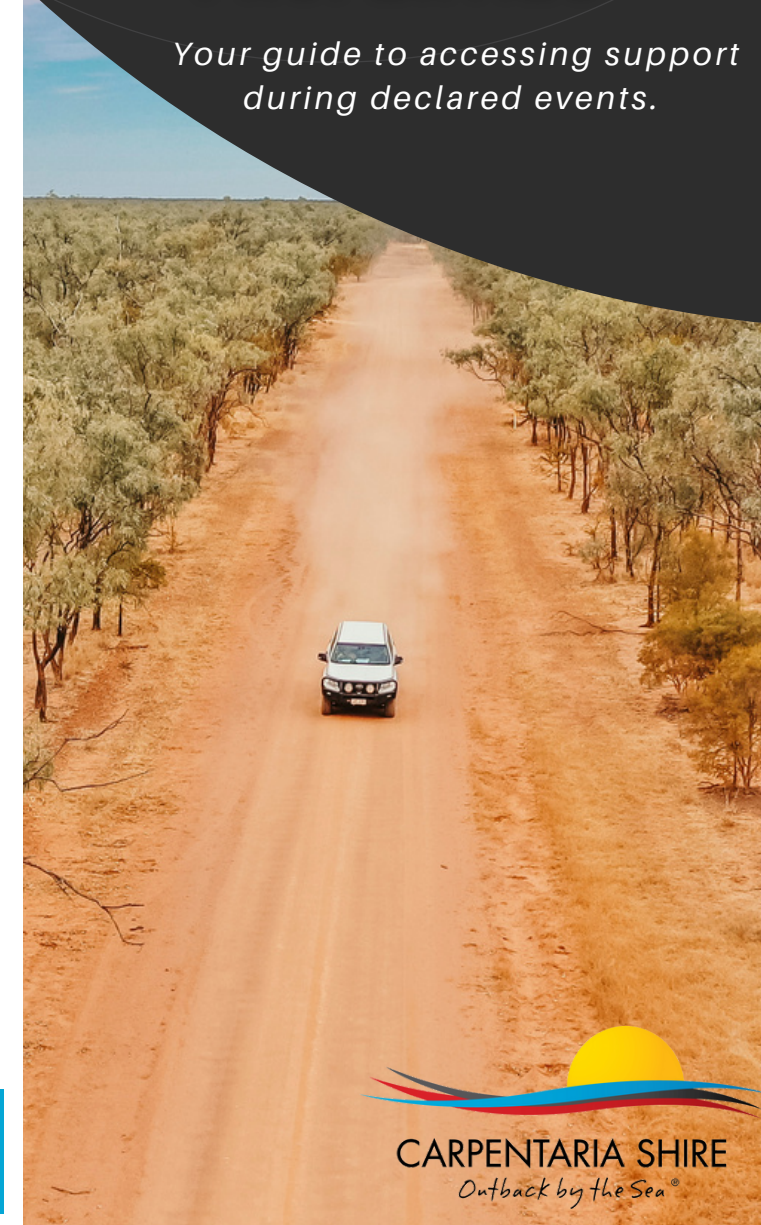
VISIT COUNCIL'S DISASTER DASHBOARD FOR:

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RESUPPLY TO ISOLATED COMMUNITIES AND PROPERTIES

Your guide to accessing support during declared events.



THE 7 DAY RESUPPLY PROCESS

DAY 0

Community, Retailers and Isolated Properties inform Council a resupply is required

DAY 1

- Local Disaster Management Group activates (LDMG).
- LDMG reviews and processes requests.

DAY 2

- Retailers to place orders with suppliers
- Isolated Property Owners to place orders with local outlets.

DAY 3 & 4

- LDMG Schedule resupply delivery, this typically includes barges.

DAY 5

- Retailers contact suppliers and arrange for goods to be delivered to the charter company.

DAY 6

- Isolated properties are to arrange local delivery to the LDMG Pick Up Point.
Goods must be labelled and packaged appropriate for transport

DAY 7

- Goods are collected by retailers at the airport or airstrip.
- Isolated Properties will have goods delivered by the LDMG. This may be by road, water or air.

PLAN AHEAD

Think ahead! In order for the system to work, you need to be planning 7 days ahead.

The **community and local suppliers are key to informing the LDMG when supplies will be required.** Contact Council sooner rather than later!

There will be times during isolation that certain items will not be available in our region. This can be due to transport constraints, prioritisation of other items and service delivery commitments beyond our control.

RETAILER RESPONSIBILITIES

- Label, weigh and package the requested goods or isolated property resupply
- Place the orders, organise payment and deliver orders to the nominated depot
- You may need to establish accounts with suppliers in and out of the area you don't normally deal with.
- Keep accurate records of orders received
- Provide suitable storage for goods in transit and take responsibility for spoiled goods.

TIP!

Grab a copy of Council's **Disaster Information Handbook!** It contains useful checklists to help prepare you for the Season, including a full list of Essential and Non Essential Items.

RESUPPLY - ESSENTIAL ITEMS

Resupply ensures isolated individuals and communities have essential goods for survival and are not economically disadvantaged by additional transport costs.

It is important for individuals and communities to not become reliant on resupply operations, and to continue to work towards being as self-sufficient as possible during periods of isolation.

NON ESSENTIAL ITEMS

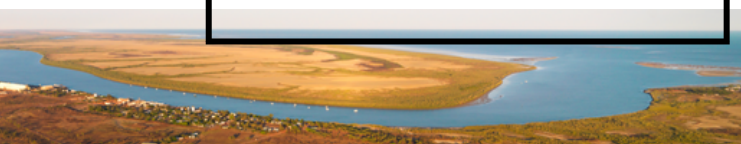
Some items cannot be supplied due to transport restrictions, and; those items classified as 'Non Essential.'

This includes, but is not limited to

- LPG, industrial gases, fuel, oil and explosives
- Machinery
- Fresh milk and frozen or chilled goods*
- Soft drinks
- Ice Cream
- Luxury items
- Alcohol and Tobacco products

For a full list, visit **Council's Website** and review **our Disaster Information Handbook.**

*items that require chilling, such as fresh milk will be supplied if suitable transport can be arranged.



IF IT'S FLOODED, FORGET IT.

